

INTEGRATED MANAGEMENT SYSTEM POLICY
(ISO 9001, ISO 14001 & OHSAS 18001)

Zamil Air Conditioners & Home Appliances designs, manufactures, sells and services differentiated and value-sustainable energy efficient air conditioners that comply with local and international standards relating to performance, quality, safety and energy efficiency.

Zamil Air Conditioners & Home Appliances has been, is and shall continue to enforce the full compliance with Integrated Management System by incorporating ISO 9001 Quality Management System, ISO 14001 Environmental Management System and OHSAS 18001 Occupational Health & Safety Management System in all aspects of its operations. This shall include the formulation of processes and the internalization of these processes as well as their measurement and management. This will enable for and lead to functional, organizational and business improvements.

To achieve the desired objectives Zamil Air Conditioners & Home Appliances shall:

1. Develop and implement systematic and measurable Quality, Health, Safety & Environmental programs.
2. Ensure sustainable customer satisfaction.
3. Reduce injuries and illnesses of employees.
4. Control damage or loss of materials and equipment.
5. Reduce adverse environmental effects.
6. Incorporate efficient, effective and quality-centric operational practices.
7. Leverage organizational knowledge and best practices for optimum results.
8. Regularly audit internal processes and implementation.
9. Conform to the statutory legal requirements.
10. Ensure continual improvement in Quality, Environment, Health and Safety performance.

Zamil Air Conditioners & Home Appliances commitment to implement Integrated Management System and practices shall be communicated and cascaded to all employees and shared with Vendors and Sub-contractors.

This Policy shall be revised as needed and shall be accessible to all on the Zamil Air Conditioners & Home Appliances' website (www.zamilac.com).



Osama Bunyan
Chief Operating Officer
Zamil Air Conditioners & Home Appliances



